IT Support Engineer (Ref.seng-u)

Athens

Purpose

We are currently seeking to recruit a highly motivated and talented professional for our Athens headquarters to join our team as a

IT Support Engineer

If you hold a Degree in Computer Science or related field, this is a unique opportunity for you to continue your career, participating in the client infrastructure technical issues support. Bring your talent and passion to an organization at the forefront of business, technology and innovation, learn about all parts of the company activities and understand their importance within the business.

Your Duties & Responsibilities

- Deal with clients resolving client infrastructure technical issues arising during ERP & Accounting software implementation
- Provide day to day (remotely or by telephone) support to customers regarding system software problems or queries
- Assist in monitoring, designing, building and maintaining new and existing IT solutions according to internal company needs

Your Skills & Qualifications

- Bachelor's degree in Computer Science, Information Systems, Engineering, or related field
- At least 1 year experience in the field of customer support, system administration, supporting IT applications, performing software installations and general IT troubleshooting
- Experience in Microsoft Server environments and knowledge in installation and administration of Microsoft SQL databases
- Good knowledge of Windows Server 2012
- Familiarity with Windows 10
- Ability to diagnose, analyze and solve problems
- Deliver results on a timely manner
- Focus on high levels of quality and customer satisfaction
- Teamwork, strong interpersonal and communication skills
- Fluency in English

We offer

- Excellent working environment (5 National & 1 Europe Best Workplaces Awards)
- Ongoing training & career development
- Private medical insurance

To apply please forward your CV to jobs@datacomm.gr (quoting the code: seng-u).