Job Title
NOC Engineer - Algosystems

About Algosystems
We are a reliable and dynamic systems integrator/service provider active in the technology areas of ICT, Cyber Security, Automation and Metrology. Our drive and enthusiasm comes from our people, which is why it is most important for us to recruit positive and confident professionals, who are passionate about their work and eager to be part of our success stories.

About the Role
As a NOC Engineer, you will be part of a motivated team whose goal is to ensure our customers' access networks are secure and operational. You will need to be comfortable being part of the first line operation team and complying with defined procedures. Finally, this role includes 24*7 coverage.

Key Responsibilities
- Closely monitor customers' networks and systems equipment
- Respond promptly to alarms, diagnose and resolve faults effectively
- Investigate and troubleshoot incidents
- Implement customer change requests
- Collaborate with internal support teams and vendors to resolve complex issues
- Carry out routine network performance checks and maintenance tasks
- Maintain documentation and network inventory records

Qualifications and Work Experience
- Bachelor degree in Telecommunications, Networks, or relevant field
- Solid knowledge of protocols such as ARP, OSPF, BGP, NAT
- Good understanding of services such as IPVPN, MPLS, SDWAN
- CCNA will be considered a plus
- Familiar with NMS tools will be considered a plus
- Proficient in English and Greek

You are the right candidate if you possess the following core competencies:
- Accountable
- Problem solving skills
- Analytical skills
- Attention to detail
- Communication skills

Benefits
- Competitive salary based on the candidate's qualifications and competencies
- Opportunities for professional advancement within Algosystems
- Great working environment
- Training, certifications and personal development

Algosystems is an equal opportunity employer and all qualified applicants will receive consideration without regard to race, color, religion, sex, national origin, disability status or any other characteristic protected by law.